



Switzerland Retreat Cancellation, Payment and Refund Policies

Cancellation due to external circumstances:

If we are forced to postpone or cancel your retreat due to a significant event that makes it infeasible to operate the retreat as planned (including, but not limited to, natural disasters, man made disasters, COVID-19, other diseases/pandemics, travel restrictions, etc.) Sonda Yoga will make every effort to refund any balance of payments made.

In some circumstances, we will have incurred non-refundable costs from our venues, tour and travel providers. In those cases, we will offer credit towards a future retreat that is the equivalent value of the credit that we receive from these providers. Credit must be used within 12 months of the trip cancellation.

Sonda Yoga is not responsible for airline tickets, insurance coverage, non-refundable hotel reservations or any other travel related goods and services purchased directly by passengers.

Cancellation due to too few participants:

Fortunately, we have never had to cancel a retreat due to too few participants. However, in the unlikely event that we do cancel a retreat due to low attendance, we will refund you all deposits and any payments made.

Participant Cancellation:

If you cancel your participation in a retreat for any reason, the cancellation policy below will apply, with no exceptions.

There will be no refunds or discounts for:

- Arriving late
- Leaving early
- Flight cancellations
- Travel Delays
- Illness

We know life happens and we wish we could compensate our travelers for unforeseen circumstances, but please understand that we have costs incurred when reserving retreat centers and booking private tours. We have designed our cancellation policy to be as compassionate as possible in case your plans change, but to protect yourself, we strongly encourage you to purchase travel insurance (see below for suggestions).

Switzerland Cancellation Schedule:

After February 28th, 2024 there are no refunds or credits. However, if you wish to gift your reservation to another traveler, you may do so by providing us with their information (name, email address and phone number) at the time of your cancellation. In addition, if I can find someone to take your place, I will refund you any payments you have made beyond the \$1000 deposit. The \$1000 deposit will be applied to any retreat you take with Sonda Yoga within one year from the Switzerland retreat. To officially cancel, you must send an email stating that you wish to do so to lois@sondayoga.life.

Changes to Travel:

We will make every effort to operate all retreats as advertised. We reserve the right to alter or cancel the retreat or make reasonable substitutions as deemed necessary. In the event of cancellation, our liability, if any, shall be limited to and liquidated by refund or credit to each prospective participant.

Payment Information:

Deposit: Unless otherwise indicated in your retreat invitation email, \$1000.00 reserves your spot. The deposit is non-refundable; however, should you cancel your reservation before February 15th, 2024, you may apply the \$1000 deposit toward another retreat occurring within 12 months of the retreat for which you originally registered.

Subsequent Payments: the payment schedule for each retreat varies and often depends upon our agreement with the venue. Sonda Yoga will provide a specific payment schedule for each retreat. Payment is due on or before the dates provided. If payment is not received by the due date, the traveler will incur a late fee of \$50.00, plus 5% of the outstanding balance. If the payment is not received within 30 days of the due date, the traveler forfeits his/her reservation with no refund.

Travel Insurance

We strongly recommend travel insurance so that you are covered if an emergency prevents you from arriving at the retreat on the start date. We do not offer any refunds for any reason, as we are liable to our vendors for full payment, whether or not you attend the retreat. For travel insurance, you can check with your credit card company, your insurance company, or use a website such as <https://www.squaremouth.com> to find the insurance that is right for you.

